

Annexure A

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Mr. RUPESH MATOLIYA	103, Business Classic, Chincholi Bunder Road, Malad West, Mumbai-400064	022-40125070	saarsec@gmail.com	09:00 AM to 6:00 PM
Head of Customer care					
Compliance Officer	Mr. RAMAWATAR LALCHAND CHOTIA	103, Business Classic, Chincholi Bunder Road, Malad West, Mumbai-400064	9820539678	Sharmaram7@gmail.com	10:00 AM to 06:30 PM
CEO	Mr. AJAY SHARMA	103, Business Classic, Chincholi Bunder Road, Malad West, Mumbai-400064	9819606056	ajaycrw@gmail.com	10:00 AM to 06:30 PM

In absence of a response/ compliant not addressed to your satisfaction, you may lodge a complaint with **SEBI** at

<https://scores.gov.in/scores/Welcome.html>,

Exchange at

- <https://investorhelpline.nseindia.com/NICEPLUS/>
- <https://ncdex.com/investor-complaint>,
- <https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx>,
- <https://www.mcxindia.com/Investor-Services>,